

FIRST TIME USERS OF ONLINE BANKING

For **NEW** users of online banking

REGISTER A NEW ACCOUNT

- Visit bvscu.org and click on “REGISTER A NEW ACCOUNT” in the upper right corner of the BVSCU home page. Click “Register”.
- Take a minute to review the disclosure. Click “I Agree”.
- Confirm your identity by entering your personal information.
- **If you have already registered on the mobile app, your username and password will remain the same.** If you have not registered choose a new username. It must be unique, at least 10 characters in length, and alphanumeric. A temporary password will be generated for you and sent to the contact option you selected. It may take a few minutes to receive and will expire 24 hours after it is sent. Click “Continue”.
- Enter your temporary password exactly as it appears.
- Enter a new password. It must be at least 10 characters in length. Your new password must contain at least one lowercase letter, one uppercase letter, one number and one special character (#\$%@). Example: Bl@ckDog4. Remember: passwords are CASE SENSITIVE. Click “Continue”.
- Confirm your contact information.
- If you download our new mobile app, your username and password will be the same login credentials used for your online banking.

ONLINE BANKING BROWSER COMPATIBILITY

- Google Chrome: Latest 2 versions
- Firefox: Latest 2 versions
- Microsoft Edge: Latest 2 versions
- Safari: Last 2 major versions
- IOS: Last 2 major versions
- Android: v5.0 and above
- Chrome for Android: Last 2 major versions
- Mobile Safari for IOS: Last 2 major versions