

Mobile App

Your accounts are always close at hand with BVSCU's Mobile Banking App! Turn your mobile device into a branch that's open 24/7 where you can check balances, review bills, transfer funds, review budgets, monitor spending and much more!*

Instructions for logging in after downloading the app:

- Click "Sign Up Now"
- Take a moment to read the disclosure and click on "Agree".
- Confirm your identity by entering your personal information.
- **If you have already registered in online banking enter your username and password.** If you have not registered choose a new username. It must be unique, between 8-15 characters in length, and alphanumeric.
- A temporary password will be generated for you and sent to the contact option you selected. It may take a few minutes to receive and will expire 24 hours after it is sent.
- You will see the "Welcome" screen – click on "Get Started" to continue.
- Enter a new password. It must be 8-15 characters in length. Your new password must contain at least one lowercase letter, one uppercase letter, one number and one special character (#\$%&@). Example: Bl@ckDog4. Remember: passwords are CASE SENSITIVE. Click "Continue".
- Choose your security questions & answers. You will be asked to provide answers to your security questions the next time you log in, as well as any time you log in on an unsaved device. The answers you provide are NOT case sensitive. You cannot use the same answer for multiple questions. If you receive unfamiliar security questions on future logins, please verify that you are entering the correct username.
- Confirm your contact information.
- Enjoy the new app!

*Message and data rates may apply. Contact your carrier for details.

