

# Online Banking

For NEW users of online banking:

 [CLICK HERE FOR ONLINE BANKING LOG IN](#)

- Visit bvscu.org and click on "ONLINE BANKING LOGIN" in the upper right corner of the BVSCU home page. Click "Register".
- Take a minute to review the disclosure. Click "I Agree".
- Confirm your identity by entering your personal information.
- **If you have already registered on the mobile app your username and password will remain the same.** If you have not registered choose a new username. It must be unique, between 10 or more characters in length, and alphanumeric. A temporary password will be generated for you and sent to the contact option you selected. It may take a few minutes to receive and will expire 24 hours after it is sent. Click "Continue".
- Enter your temporary password exactly as it appears.
- Enter a new password. It must be 10 or more characters in length. Your new password must contain at least one lowercase letter, one uppercase letter, one number and one special character (#\$%&@). Example: Bl@ckDog4. Remember: passwords are CASE SENSITIVE. Click "Continue".
- Choose your security questions & answers. You will be asked to provide answers to your security questions the next time you log in, as well as any time you log in on an unsaved device. The answers you provide are NOT case sensitive. You cannot use the same answer for multiple questions. If you receive unfamiliar security questions on future logins, please verify that you are entering the correct username.
- Confirm your contact information.
- You will now see your dashboard, where you can select your options on the left side of your screen. Please take time to look at the settings on your account and make changes where necessary.
- If you download our new mobile app, your username and password will be the same login credentials used for your online banking.

## Online Banking Browser Compatibility

Google Chrome: Latest 2 versions	iOS: Last 2 major versions
Firefox: Latest 2 versions	Android: v5.0 and above
Internet Explorer: v11	Chrome for Android: Last 2 major versions
Microsoft Edge: Latest 2 versions	Mobile Safari for iOS: Last 2 major versions
Safari: Last 2 major versions	