

How to change your login ID in online access

Login



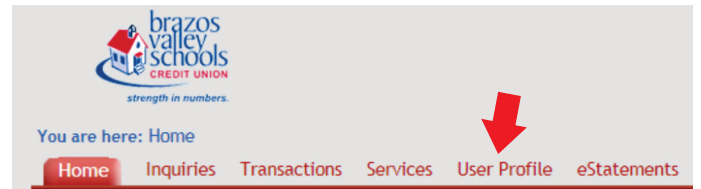
In four simple steps!

Please make this change by Wednesday, Nov. 29 to avoid being locked out of your account and forced to change.

Once you are logged into your online access, begin with step one!

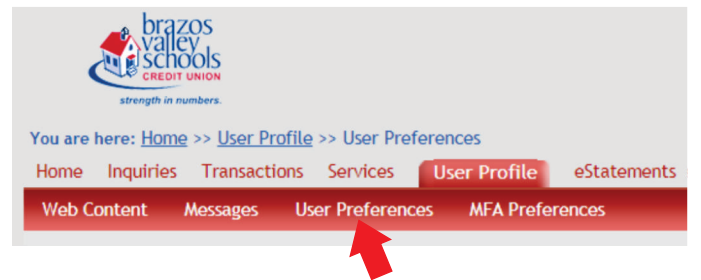
STEP ONE

Click on the "User Profile" tab.



STEP TWO

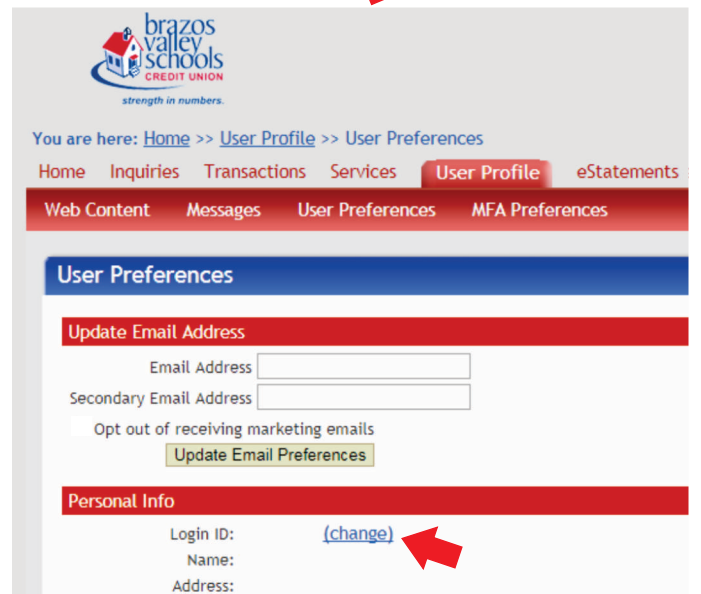
Next, click on "User Preferences".



STEP THREE

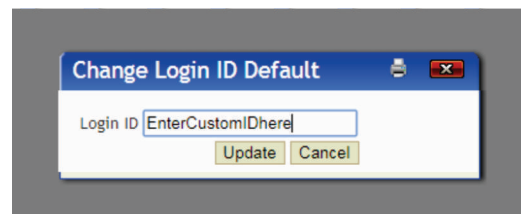
Then, under 'Personal Info' locate the blue link - **(change)**. It is next to your current Login ID.

Click on it to bring up the subwindow.



STEP FOUR

Finally, enter a new Login ID default. It must be between 8-12 characters.



Then click on "update".

This change does not require you to change your password.

If you use Mobiliti, the BVSCU phone app, you can open it up AFTER you change the Login ID in NetBranch. Use your new Login ID and current password to open the app.

You may be asked an additional security question and be required to accept "Terms and Conditions" one more time, then you should be able to see and access your accounts from your phone.